The THURROCK BRANCH of

CIVIC OFFICES NEW ROAD GRAYS ESSEX RM17 6SI



Branch Secretary Telephone: 01375-652410

Mr P Sansom

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To whom it may concern,

My name is Peter Sansom and I am Branch Secretary for the Thurrock Branch of UNISON and have held this position for five years.

As Branch Secretary of UNISON I had cause to complain to Thurrock Council who are my employer about the standard and length of time taken when completing disciplinary investigations. As a solution it was agreed by both management and Trade Union's to bring in outside assistance. Marilyn Smyth was chosen for this purpose and I have now worked with her over the last few years on numerous cases.

Marilyn cleared our back log of cases and her thoroughness and conciseness meant that the cases being presented were fully investigated, unbiased and presented fairly allowing for appropriate outcomes to be reached.

It has been a pleasure working with Marilyn as she is a true professional and I would have no reservations in recommending her to anyone.

Yours sincerely

Peter Sansom