



**Mossbourne
Community
Academy**

Principal: Miss Rebecca Warren

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To whom it may concern,

I have benefitted from the expertise and support of 'Making a Difference' on more than one occasion and have never failed to be both fully confident in the work produced. Issues has been resolved swiftly and effectively due to the integrity of the officers, their expertise, and their impressive attention to detail.

If done thoroughly and correctly, complex internal investigations take an inordinate amount of staff time and resources - resources that should be focussed on children in the case of a school. The context of the workplace is key and 'Making A Difference' is able to provide officers with a professional background which makes a huge difference!

Objectivity and expertise is crucial if you are to be confident that the facts and details of a case have been forensically analysed and considered. Using 'Making A Difference' ensures that organisations are able to arrive at the right resolution with absolute transparency. I would employ the services of Making a Difference', and Colin Stewart again and without hesitation.

Yours sincerely,

Miss R Warren

Principal